



Cork Accessibility Guide



Things to Do in Cork



BlackRock Castle Observatory	Paid	Toilet Access	Partially Wheelchair Accessible	Parking
Cork City Goal	Paid	Toilet Access	Partially Wheelchair Accessible	
Old Cork Waterworks Experience	Paid	Toilet Access	Fully Accessible	Parking
Cork Public Museum	Free	Toilet Access	Partially Wheelchair Accessible	On-street/paid
Fitzgerald Park	Free		Fully Accessible	On-street/Paid
The Glucksman Gallery	Free/Donations	Toilet Access	Fully Accessible	Parking
UCC	Free	Toilet Access	Fully Accessible	Parking
Crawford Art Gallery	Free	Toilet Access	Fully Accessible	No
Elizabeth Fort	Free/Paid Guided Tour		Partially Wheelchair Accessible	On-Street
The English Market	Free	Toilet Access	Partially Wheelchair Accessible	No
Nano Nagle Place	Free/Paid Museum Tour	Toilet Access	Fully Accessible	No/Discounted Q-Park Grand Parade
Shandon Tower & Bells, St Anne's Church	Church Free – Tower Climb Paid	No Toilet Access	Church Accessible only	Parking is available at St. Mary's North Cathedral
The Butter Museum	Paid	Toilet Access	Fully Accessible	Yes
St Fin Barre's Cathedral	Paid	No Toilet Access	Fully Accessible	Limited
St Peter's Cork	Free	Toilet Access	Fully Accessible	
Triskel Christchurch	Paid Events	Toilet Access	Fully Accessible	Q-Park.
The Everyman Theatre	Paid Events	Toilet Access	Fully Accessible (Advise at Box Office)	Limited
Cork Opera House	Paid Events	Toilet Access	Fully Accessible	Q-Park Carroll's Quay

Arriving in Cork



By Air

Flights to Cork direct from UK (All London Airports, most main cities), Main Cities within Europe and Canary Islands



– **Before leaving** inform carrier/travel agent/tour operator of requirements at least 48 hours in advance of flight for most effective service. A medical cert signed by a doctor may be needed by certain airlines when traveling with medical equipment/machines.

Certain airlines may require a Fit to Fly Form following recent illness, hospitalisation, injury or surgery, if you have an existing unstable medical condition or if you wish to use medical equipment or therapeutic oxygen on-board.

Aer Lingus provide free booking service online - complete all sections of the Medical Information Form provided on their website and upload it via their Special Assistance Form on the website (<https://www.aerlingus.com/support/forms/special-assistance-form/>). 1890 800250

Cork Airport ensure that any assistance needed is provided from the moment you arrive at Cork Airport with designated areas allocated for passengers to arrive and advise of any assistance needed. Assistance is provided to your means of travel into Cork, as well as to your seat on the aircraft. **OCS** provide all services for those with reduced mobility **within Cork Airport** – can be contacted by email (hostprm1.ork@ocsireland.com) or by phone (+353 21 432 9745)

By Sea

Roscodd, Santander

– **European Regulation** introduced in 2012 The Regulation applies to vessels certified to carry more than 12 passengers and operated by a European Union Carrier. It includes points on non-discrimination and assistance for people with disabilities and reduced mobility. This includes an obligation to:

- Provide assistance at ports or harbours and on board ships;

- Carry recognised assistance dogs (subject to national regulations);
- Carry mobility equipment (such as wheelchairs) free of charge; and
- Provide information in accessible formats.

The Port of Cork offers access to all travellers.

Passengers travelling on **Brittany Ferries** (Cork – Roscodd; Cork – Santander) are advised to notify their booking agent at the time of booking and once again when they arrive to board their chosen ferry. For customers with mobility issues, all Brittany Ferry cruise ships have lifts to aid customers to board/disembark their given ferry. Some cabins have been adapted to enable wheelchair access, however these are limited in number and will need to be booked in advance.

Travellers traveling with a Guide Dog/Assistance Animal must ensure they comply with the PETS Travel Scheme.

Further information/assistance is available on 021 4277 801 or by email to reservations@brittanyferries.ie

By Train

Direct Kerry/Dublin. Changes for Galway, Limerick and Waterford

- **Iarnród Éireann** (Irish rail service) endeavours to offer all customers a hassle free service while traveling on their rail services. Assistance will be given to customers to board the trains along with alight at arrival destination. Passengers needing assistance should contact Iarnród Éireann at least 24 hours in advance of their journey to ensure the best service is made available and arrive at the station 30 minutes prior to the departure of their train. Customers travelling with large amounts of luggage are advised to travel with a companion.

Arrangements can be made by calling Customer Contact Centre 1850 36 62 22 (outside Republic of Ireland +353 1 8366222) Monday to Friday 07.00 hours - 19.00 hours and Saturday and Sunday 08.00 hours - 18.00 hours excluding Public Holidays.

Emailing access@irishrail.ie which is monitored Monday to Friday 09.00-16.00 hrs.

- For customers with mobility issues, ramps are made available when boarding and disembarking the train (in certain cases, 24 hours' notice must be given so that staff can be deployed to unstaffed stations to aid with these). Designated parking is given to those with mobility issues at all train stations and all stations provide access to at least one train platform.

- All Iarnród Éireann intercity trains are fully compliant with Accessibility Regulations, meaning These carriages have designated wheelchair accessible spaces and toilets, movable arm rests for ease of transfer, colour contrasts and audio-visual announcements.

BY BUS

Dublin, Galway, Limerick, Tipperary, Waterford

Bus Éireann/Expressway – Bus Éireann are full committed to becoming fully accessible.

Currently, Commuter and Expressway services are operating at 78% wheelchair accessibility. Routes may be limited due to suitable bus stop infrastructure. Mobility scooters are typically too heavy for travel.

To reserve accessible transport on an Expressway or Regional service, intending passengers must Bus Éireann on 1850 836 611 (or +353 1 836 6111 if calling from outside of the Republic of Ireland) at least 24 hours in advance of travel.

By Coach

Dublin

Aircoach are fully accessible for wheelchair use and can accommodate one wheelchair user at a time. Those with accessibility needs must contact the Aircoach Customer Service Team at least 24hrs in advance of travel. Customer Service Office is open Monday to Sunday from 09:00 until 17:30 each day and can be contacted on 00353 1 8447118 or 0044 28 9033 0655. Mobility scooters are not suitable for travel on Aircoach

Galway, Limerick, Dublin

CityLink – CityLink coaches reserves specific seats for customers with accessibility needs. If special assistance is needed, customers are advised to contact CityLink on 091 564164 or by email at info@citylink.ie at least 48 hours in advance of travelling.

By Car

If travelling by car, the best option for those is via motorway.

A new Disability Toll Exemption Scheme launched in February 2020 to centralise exemption across all Toll roads within Ireland. Disabled motorists driving adapted vehicles continue to be exempt on arrival at all Toll roads within Ireland. Visit dtes.ie for further information.

Motorway service stations have designated parking and accessible toilet facilities.

Assistance with petrol can be given by attendants. In the event of a breakdown or accident and an orange Emergency Roadside Telephone is not nearby, dial 999 on your mobile phone, or contact the Motorway Emergency Service at 0818-715-100 or operator@nraits.ie.

Getting around cork



By Bus

All Bus Éireann City and Town services are fully accessible. Designated wheelchair spaces/destination announcements/ramps from path onto the bus.

By Coach

West Cork Connect – Newly wheelchair accessible. Contact 021-7011288 or info@westcorkconnect.ie for more information and to ensure a wheelchair accessible bus is available. Skibbereen, Leap, Connonagh, Rosscarbery, Lisavaird, Clonakilty, Ballinascorthy, Bandon, Innishannon, Cork City.

Local Link – 75% of all coaches are accessible. Can be requested as a private 'taxi'. Operates on a limited timetable across all of cork.

Cobh Connect – Limited number of wheelchair friendly vehicles, but not all stops are accessible. Essential to prebook a wheelchair space at least 24 hours in advance so an accessible coach is made available on 021 – 4551720. Connects Cork City and Cobh/The Great Island

Hop-On-Hop-Off Tour

Limited wheelchair access. Pre-booking essential in order to ensure an accessible bus is available. Tour around Cork Cities main attractions.

By Train

Midleton (Little Island, Glounthaune, Carrigtwohill)
Cobh (Little Island, Glounthaune, Fota, Carrigaloe, Rushbrook)
Mallow
Not all stations may be accessible.

By Taxi

A number of taxi operators in Cork city that offer fully accessible taxis.
One such company Satellite Taxis, who can be booked on +353 21 480 80 80, info@satellitetaxis.ie or via their app.
ABC Taxis also offer wheelchair accessible taxis which can be booked on 1800-855-688

Renting a Car

Mobility Ireland - sales@motabilityireland.com/(01) 835 9173.

Rent adapted vehicles to those all across Ireland

Parking in Cork

There are multiple q-park multistory car parks located around cork city. However, only Grand Parade and St. Finbarr's offer disabled parking spaces which are larger than the normal spaces. All other car parks in the surrounding areas of Cork offer disabled parking spaces in prime locations, however a parking permit must be shown on the car to avail of these spaces.

Places to stay



Hotels

- **Maldron Hotel Cork Shandon**, John Redmond Street, Shandon, Cork City.

4 Star, fully accessible

+353214529200

maldronhotelshandoncorkcity.com

info.cork@maldronhotels.com

- **Hayfield Manor Hotel**, Perrott Avenue, College Road, Cork City.

5 star, fully accessible

+353214845900

hayfieldmanor.ie

enquiries@hayfieldmanor.ie

- **Castlemartyr Resort**, Castlemartyr, Co. Cork

5 star, fully accessible

+353 21 421 9000

castlemartyrresort.ie

info@castlemartyrresort.ie

- **Inchydoney Island Lodge & Spa**, Clonakilty, West Cork, Co.Cork

4 star, fully accessible

+353 23 88 33143

inchydoneyisland.com

reservations@inchydoneyisland.com

For a further information on accessible hotels in Ireland visit www.accessibleireland.com

Guesthouses/B&Bs

Lancaster Lodge, Lancaster Quay, Western Road, Cork City.

4 Star, wheelchair accessible rooms & facilities.

(021) 425 1125

lancasterlodge.com

info@lancasterlodge.com

Ballymaloe House, Shanagarry, Midleton, County Cork

Courtyard rooms which are more suitable for guests with restricted mobility or in wheelchairs

+353 21 4652531

ballymaloe.ie

res@ballymaloe.ie

Self-Catering

Vienna Woods Holiday Villas, Glanmire, Co. Cork

4 Star, accessible

+353214556800

viennawoodshotel.com/self-catering-cork.html

info@viennawoodshotel.com

UCC Summer Beds, Head Office, University Hall, Victoria Cross, Cork City

Summer Term only, Accessible

+353214818451

uccsummerbeds.com

beds@ucc.ie

Camping and Caravan Parks

Blarney Caravan & Camping Park, Stoneview, Blarney, Cork

Accessible

+353214516519

blarneycaravanpark.com

info@blarneycaravanpark.com

Eagle Point Caravan & Camping Park, Ballylickey, Bantry, West Cork

Accessible

+3532750630

www.eaglepointcamping.com

info@eaglepointcamping.com

Eating & drinking



Restaurants

Luigi Malones, 12 Emmet Place, Cork City

+353214278877

luigimalones.com/cork

cork@luigimalones.com

Poachers Inn, Clonakilty Rd, Gully, Bandon, Co. Cork

(023) 884 1159

poachersinnbandon.com/

bookings@poachers.ie

Budds, Main Street, Ballydehob, Co.Cork

+353 (0) 28 25842

budds.ie/

hi@budds.ie

Bars

Dwyers of Cork, 28 Washington Street, Cork City

+353214274189

dwyersofcork.ie

info@dwyersofcork.ie

Jim Edwards, Market Quay, Kinsale, Co. Cork.

+353 21 4772541

<http://www.jimedwardskinsale.com/>

info@jimedwardskinsale.com

Cafes

Crawford Gallery Café, 1 Emmet Place, Cork City

+353214274415

crawfordgallerycafe.com

hello@crawfordgallerycafe.com

Hart's Coffee Shop, 8 Ashe Street, Clonakilty, Co.Cork

023 8835583

hartscafeclonakilty.com

hartscoffeeshop@gmail.com

Further information surrounding the bars, restaurants and cafés in Cork city and county are available at purecork.ie.



Tourist Information Offices

125 St. Patrick's Street, Cork City
25 Ashe St, Scartagh, Clonakilty, Cork
Sleeven, Kinsale, Cork
The Old Courthouse, The Square, Bantry (seasonal)
Market House, Arch Building, Cobh (Mon-Fri year round)
Ashe Quay, Fermoy (Mon-Fri year round)
Town Hall, Main St. Mallow (Mon-Fri year round)
Jameson Heritage Centre, Midleton (Mon-Fri year round)
North Street, Skibbereen (seasonal)
Market Square, Youghal (year round)

Other local tourist offices/information points are available on the information page on <https://purecork.ie/plan-your-trip/tips-info/tourist-information-offices>

Cork FAQs

Further information about Cork city and county is available on <https://purecork.ie/plan-your-trip/tips-info/helpful-information>.