

Visit Cork Accessibility Guide

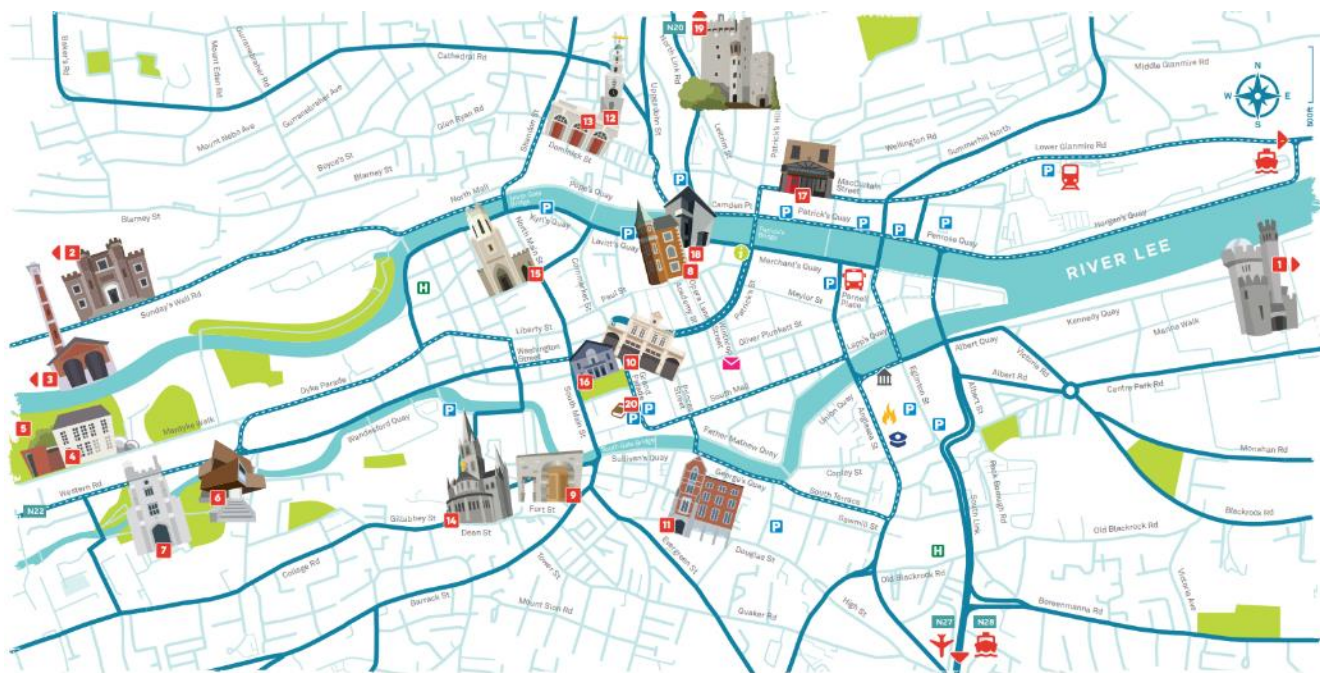
Accessibility is a crucial factor for any leisure or business tourist regardless of their age, cultural background or physical capability. From planning a trip, to arriving and departing a destination the visitor must be guaranteed an unbroken 'chain of accessibility' throughout their stay, because even one broken link on this chain can prevent tourism or ruin a visitor's experience.

As Cork's official tourism body we at Visit Cork acknowledge our role in making sure there is an unbroken 'chain of accessibility' for those visiting Cork and to aid in this we have developed this Cork Accessibility Guide which seeks to provide all relevant accessibility information for Cork Visitors.

Last Updated: 07/01/2022



Things To Do Cork City:



| No. | Attractions | Free / Paid | Toilet Access | Wheelchair Access |
|-----|----------------------------------|--------------------------------|------------------|---|
| 1 | Blackrock Castle Observatory | Paid | Toilet Access | Partially Wheelchair Accessible |
| 2 | Cork City Gaol | Paid | Toilet Access | Partially Wheelchair Accessible |
| 3 | Old Cork Waterworks Experience | Paid | Toilet Access | Fully Accessible |
| 4 | Cork Public Museum | Free | Toilet Access | Partially Wheelchair Accessible |
| 5 | Fitzgerald Park | Free | Toilet Access | Fully Accessible |
| 6 | Glucksman Gallery | Free/Donations | Toilet Access | Fully Accessible |
| 7 | University College Cork | Free | Toilet Access | Fully Accessible |
| 8 | Crawford Art Gallery | Free | Toilet Access | Fully Accessible |
| 9 | Elizabeth Fort | Free/Paid Guided Tour | Toilet Access | Partially Wheelchair Accessible |
| 10 | The English Market | Free | Toilet Access | Partially Wheelchair Accessible |
| 11 | Nano Nagle Place | Free/Paid Museum Tour | Toilet Access | Fully Accessible |
| 12 | Shandon Tower & Bells | Church Free – Tower Climb Paid | No Toilet Access | Church Accessible only |
| 13 | The Butter Museum | Paid | Toilet Access | Fully Accessible |
| 14 | St. Fin Barre's Cathedral | Paid | No Toilet Access | Fully Accessible |
| 15 | St. Peter's Cork | Free | Toilet Access | Fully Accessible |
| 16 | Triskel Christchurch | Paid Events | Toilet Access | Fully Accessible |
| 17 | The Everyman Theatre | Paid Events | Toilet Access | Fully Accessible (Advise at Box Office) |
| 18 | The Cork Opera House | Paid Events | Toilet Access | Fully Accessible |
| 19 | Blarney Castle and Gardens | Paid | Toilet Access | Partially Wheelchair Accessible |
| 20 | Cork City Tours – Start / Finish | Paid | Toilet Access | Partially Wheelchair Accessible |

- Visitor Information
- Parking
- Hospital
- General Post Office
- City Hall
- Library
- Police
- Fire Station
- Bus Station
- Train Station
- Airport
- Ferry
- Cork City Tours Hop-On-Hop-Off

Visitor Information

Market Square, Youghal (year-round)

Jameson Heritage Centre, Midleton (Mon-Fri year-round)

Neptune Kayaks, Whitegate Road, Rostellan (seasonal)

Market House, Arch Building, Cobh (Mon-Fri year-round)

Ashe Quay, Fermoy (Mon-Fri year-round)

Main St. Kildorrery (Mon-Fri year-round)

Town Hall, Main St. Mallow (Mon-Fri year-round)

Patrick's Street, Cork City (Mon-Sat year-round)

Pier Road, Kinsale (Mon-Sat year-round)

The Bandon Craft Centre, 15/16 Bridge St., Bandon (Mon-Sat year-round)

The Town Hall, Macroom, Co. Cork (Mon-Fri year-round)

Ashe Street, Clonakilty (seasonal)

North Street, Skibbereen (seasonal)

Island Crafts & Information Centre, Baltimore Pier (seasonal)

Main Street, Schull (seasonal)

The Old Courthouse, The Square, Bantry (seasonal)

The Village, Glengarriff (seasonal)

| No. | Attractions | Free/Paid | Toilet Access | Wheelchair Access |
|-----|---|-----------------------------------|----------------------------|---------------------------------|
| 1 | Youghal Clockgate Tower | Paid Tours | Toilet Access | No Wheelchair access |
| 2 | St Mary's Collegiate Church | Free (Paid tours can be arranged) | Toilet Access | Partially Wheelchair Accessible |
| 3 | Jameson Whiskey Distillery | Paid | Toilet Access | Fully Accessible |
| 4 | Titanic Experience | Paid | Toilet Access | Fully Accessible |
| 5 | Spike Island | Paid | Toilet Access | Partially Wheelchair Accessible |
| 6 | Cobh Heritage Centre | Paid | Toilet Access | Fully Accessible |
| 7 | Fota Wildlife Park | Paid | Toilet Access | Fully Accessible |
| 8 | Fota House & Gardens | Free | Toilet Access | Partially Accessible |
| 9 | Camden Fort Meagher | Paid | Toilet Access | Partially Accessible |
| 10 | Doneraile Wildlife Park | Free (Paid tours) | Toilet Access | Fully Accessible |
| 11 | Bridgetown Augustinian Priory | Free | Toilet Access | No Wheelchair access |
| 12 | The Donkey Sanctuary | Free/Donations | No Toilet Access | Partially Accessible |
| 13 | Zipit Forest Adventures | Paid | Toilet Access | Partially Accessible |
| 14 | Kinsale Museum | Free | No Toilet Access | No Wheelchair Access |
| 15 | Charles Fort | Paid | No Toilet Access | Fully Accessible |
| 16 | Lusitania Old Head Signal Tower & Memorial Garden | Paid | Toilet Access | Partially Accessible |
| 17 | West Cork Model Railway Village | Paid | Toilet Access | Fully Accessible |
| 18 | Michael Collins House | Paid | Toilet Access | Fully Accessible |
| 19 | Skibbereen Heritage Centre | Paid | Toilet Access | Fully Accessible |
| 20 | St Finbarr's Oratory, Gougane Barra | Free | Toilet Access | Fully Accessible |
| 21 | Bantry House | Paid | Toilet Access | Partially Accessible |
| 22 | Garnish Island | Paid | Toilet Access | Partially Accessible |
| 23 | Mizen Head Signal Station & Visitor Centre | Paid | Toilet Access | Fully Accessible |
| 24 | Dursey Island & Cable Car | Paid | Toilet Access (at station) | Partially Accessible |
| 25 | The Toy Soldier Factory Visitor Centre | Paid classes | Toilet Access | Fully Accessible |
| 26 | Ballyhass Lakes | Paid activities | Toilet Access | Fully Accessible |
| 27 | Clonakilty Distillery | Paid | Toilet Access | Fully Accessible |

Arriving into Cork:



By Air:

Regarded as the international gateway to the South of Ireland, Cork Airport is uniquely positioned at the start of Ireland's Ancient East and the Wild Atlantic Way. It is the country's second busiest and best-connected international airport with connectivity to over 60 routes prior to Covid-19 restrictions.

Cork Airport is extremely well connected with the United Kingdom with flights landing in 12 airports across the country. Cork Airport also offers direct flights to and from most major European cities and not forgetting the option of stopover flights which further expands Cork's

connectivity with the rest of Europe and the world.

For more information about accessibility at Cork airport: www.corkairport.com/at-the-airport/help-support

Cork International Airport is located less than 10 minutes' drive from Cork City centre and is easily accessible with a good road network and regular bus and taxi services available outside the airport terminal building. A Car Hire service is also available at Cork International Airport. Choose from 6 different car hire companies; Avis, Budget/Payless, Enterprise, Europcar, Hertz or Sixt. You can also book your vehicle

prior to your arrival, simply visit:

www.corkairport.com/to-from-the-airport/book-a-hire-car.

You also have the option of flying into Dublin, Shannon or even Kerry Airport. You can get from Dublin Airport to Cork City in just under 3 and a half hours via the M6 motorway. Equally the N8 will get you to Cork City from Shannon Airport in approximately 1 hour 45 mins. A short hour and thirty minute drive through the glossy green countryside will bring you from Kerry Airport into Cork City.

Please make sure to also check out the latest travel advice for visiting Ireland at:

www.dfa.ie/travel/travel-advice/



By Road:

Cork is connected to Ireland's capital city, Dublin, via the motorway and will see you travel between the two cities in just under 3 hours. You can also easily access Dublin Airport from the motorway without having to drive through the busy, bustling city centre of Dublin. Once you near the end of the motorway you will be directed by road signs (of which there are plenty so don't panic!) towards the M50 so you can continue on through to Dublin Airport which generally only adds an additional 25mins to your journey.

Flying into Shannon Airport? That's no problem! Your drive to Cork should take you little over 1hr 30mins along the N8 so you'll be with us in no time at all.

A new Disability Toll Exemption Scheme launched in February 2020 to centralise exemption across all Toll roads within Ireland. Disabled motorists driving adapted vehicles continue to be exempt on arrival at all Toll roads within Ireland. Visit www.dtes.ie for further information.

Motorway service stations have designated parking and accessible toilet facilities. Assistance with petrol can be given by attendants. In the event of a breakdown or accident and an orange Emergency Roadside Telephone is not nearby, dial 999 on your mobile phone, or contact the Motorway Emergency Service at 0818-715-100 or operator@nraits.ie.

Bus Éireann, the national public bus service, has a high quality (and affordable) bus network connecting the county with Dublin, Limerick, Galway and many more destinations. Buses usually operate from 6am until midnight. Bus Éireann are fully committed to becoming fully accessible. Currently, Commuter and Expressway services are operating at 78% wheelchair accessibility.

There are also a generous number of private bus companies that offer low-cost, express services from most major towns and cities across Ireland, including Dublin Airport, namely Air Coach (www.aircoach.ie/), GoBus.ie (www.gobus.ie) and City Link (www.citylink.ie/) and to name just a few.



By Rail:

If you want to put your feet up and do some window gazing at Cork's lush green countryside traveling by rail is the way to go. Cork City's Train Station (Kent Station) is a mere 5 minute walk from Parnell Place Bus Station. Operating since 1893, Kent Station in Cork City operates as a hub for intercity services to Dublin, Limerick, Waterford and Tralee. A typical train journey from Cork to Dublin's Heuston Station can take as little as 2hrs 15mins – depending on the time of travel.

Iarnród Éireann (Irish rail service) endeavours to offer all customers a hassle free service while

traveling on their rail services. Assistance will be given to customers to board the trains along with alight at arrival destination. Passengers needing assistance should contact Iarnród Éireann at least 24 hours in advance of their journey to ensure the best service is made available and arrive at the station 30 minutes prior to the departure of their train. Customers travelling with large amounts of luggage are advised to travel with a companion.

Arrangements can be made by calling Customer Contact Centre 1850 36 62 22 (outside Republic of

Ireland +353 1 8366222) Monday to Friday 07.00 hours - 19.00 hours and Saturday and Sunday 08.00 hours - 18.00 hours excluding Public Holidays.

For customers with mobility issues, ramps are made available when boarding and disembarking the train (in certain cases, 24 hours' notice must be given so that staff can be deployed to unstaffed stations to aid with these). Designated parking is given to those with mobility issues at all train stations and all stations provide access to at least one train platform.

Getting around Cork:



By Car:

The easiest way to travel around Cork is by car or motorbike. You'll have the freedom to not just see the main attractions but also get off the 'beaten track' and discover hidden gems. Most international car hire companies operate in Cork. In order to rent a car in Ireland, you must present a valid driver's license and a credit card. Please note, we drive on the left-hand side. There are also a number of taxi operators in Cork city that offer fully accessible taxis. One such company ABC Taxis also offer wheelchair accessible taxis which can be booked on 1800-855-688.

By Train:

If you want to put your feet up and do some window gazing at Cork's lush green countryside traveling by rail is the way to go. Cork's rail network in the east runs from the Titanic's last port of call in Cobh to Midleton (home of the famous Jameson Distillery). In the west it runs from Cork City to Mallow (Mallow Castle). For more information visit:

www.irishrail.ie/en-ie/

By Bus:

Buses are a great way to travel especially on longer journeys. Bus Éireann operate a huge number of routes from Cork City centre to all parts of Cork including towns and villages on the Wild Atlantic Way and Ireland's Ancient East. Cork's main bus station is located at Parnell Place in the city centre, all intercity services to the county leave from here. All Bus Éireann City and Town services are fully accessible. Designated wheelchair spaces/destination announcements/ramps from path onto the bus. For more information visit: www.buseireann.ie/

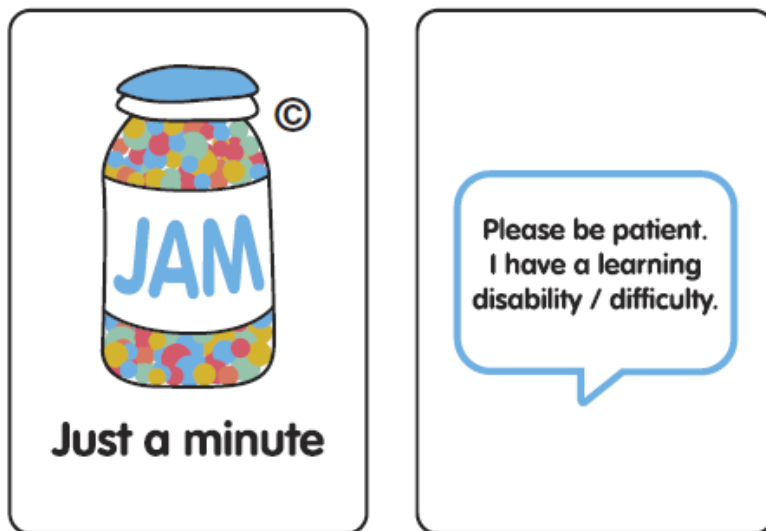
Cork City Tours also operates a Hop-On-Hop-Off sightseeing service around Cork City Centre with limited wheelchair access. Pre-booking essential in order to ensure an accessible bus is available. More information is available at:

www.corkcitytours.com/

By Bike:

You will also find that Coca Cola Zero Rental Bikes operate in and around Cork City centre and are a very efficient means of travelling through Cork City. There are two Coca Cola Zero bike docks located at Kent Station, one at either entrance, so if you're travelling light and need to get across the city then cycling may be the best means for you. There are over 30 bike dock locations in the city making this is the ideal way to get around and see all the sights. Bikes are available from 6am to midnight. Journeys of 30 minutes or less are free and visitors can sign up for a 3-day pass using a credit card. For more information: www.bikeshare.ie/cork.html

JAM Card:



What is JAM Card and who is it for:

JAM Card allows people with a communication barrier tell others they need 'Just A Minute' discreetly and easily.

For those with a learning difficulty, autism or any condition where there can be a communication barrier, the JAM Card allows users to relay to others that they may need a little extra time in a simple, effective non-verbal manner. The JAM Card is useful when on public transport, in a retail or any other customer facing environment.

The JAM Card© was created by NOW Group, a social enterprise that supports people with learning difficulties and autism into jobs with a future and their service users told them that they would like a way to relay to people that they need a little extra time or patience. Find out more about NOW Group at www.nowgroup.org and JAM Card© at www.jamcard.org.

There are 3 message options to choose from:

- 1) Please be patient, I have autism
- 2) Please be patient, I have a learning disability/difficulty
- 3) Please be patient, I have a condition

Where can I get one:

There are several different methods to get a JAM Card.

In Cork they can be collected from Kent Train Station and TFI Local Link offices in Bantry and Fermoy.

Or if you would prefer not to use the physical card, there is a JAM Card app available for Android and iOS. The app allows you to choose your message option, leave reviews and find other JAM friendly businesses.



Further Information:



Tourist Information Offices:

- 125 St. Patrick's Street, Cork City
- 25 Ashe St, Scartagh, Clonakilty, Cork
- Sleeven, Kinsale, Cork
- The Old Courthouse, The Square, Bantry (seasonal)
- Market House, Arch Building, Cobh (Mon-Fri year round)
- Ashe Quay, Fermoy (Mon-Fri year round)
- Town Hall, Main St. Mallow (Mon-Fri year round)
- Jameson Heritage Centre, Midleton (Mon-Fri year round)
- North Street, Skibbereen (seasonal)
- Market Square, Youghal (year round)

Other local tourist offices/information points are available on the information page on purecork.ie/plan-your-trip/tips-info/tourist-information-offices.

Cork FAQs:

Other local tourist offices/information points are available on the information page on purecork.ie/plan-your-trip/tips-info/tourist-information-offices.