

# Visit Cork Accessibility Guide

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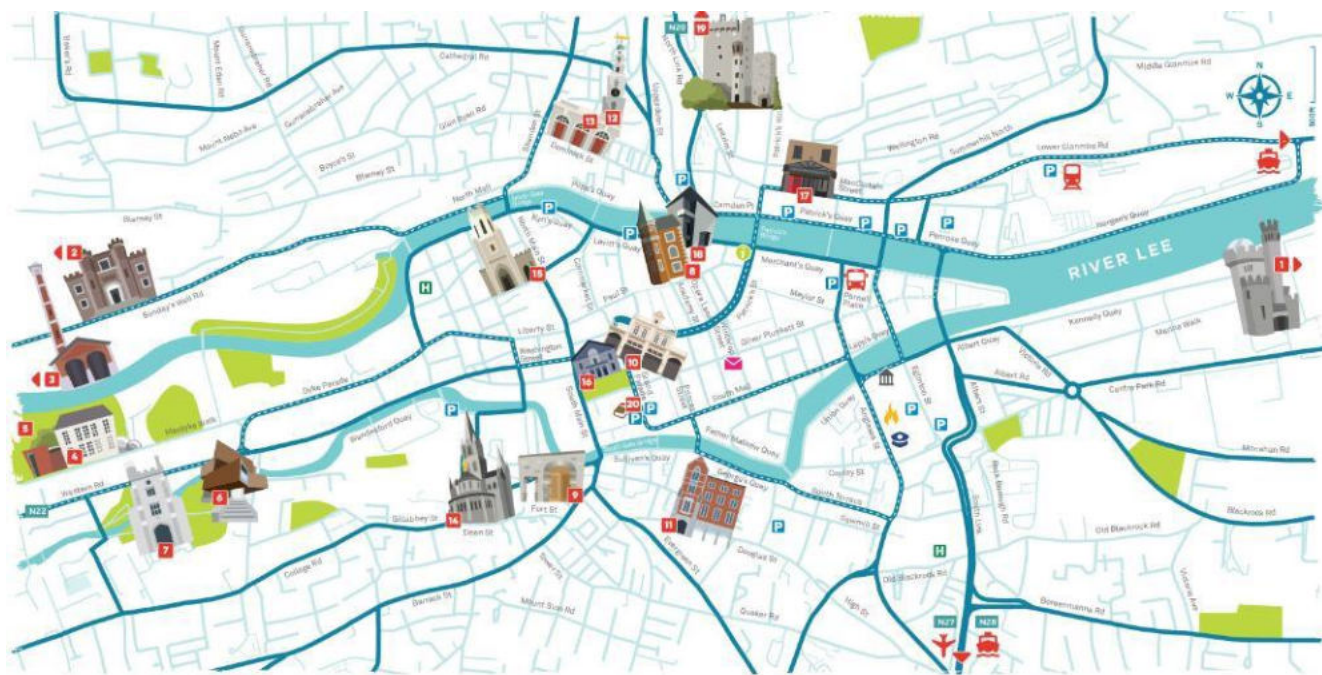
Accessibility is a crucial factor for any leisure or business tourist regardless of their age, cultural background or physical capability. From planning a trip, to arriving and departing a destination the visitor must be guaranteed an unbroken 'chain of accessibility' throughout their stay, because even one broken link on this chain can prevent tourism or ruin a visitor's experience.

As Cork's official tourism body, Visit Cork acknowledges our role in making sure there is an unbroken 'chain of accessibility' for those visiting Cork and to aid in this we have developed this Cork Accessibility Guide which seeks to provide all relevant accessibility information for Cork Visitors.

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# Things To Do in Cork City



No.	Attractions	Free / Paid	Toilet Access	Wheelchair Access
1	Blackrock Castle Observatory	Paid	Toilet Access	Partially Wheelchair Accessible
2	Cork City Gaol	Paid	Toilet Access	Partially Wheelchair Accessible
3	Old Cork Waterworks Experience	Paid	Toilet Access	Fully Accessible
4	Cork Public Museum	Free	Toilet Access	Partially Wheelchair Accessible
5	Fitzgerald Park	Free	Toilet Access	Fully Accessible
6	Glucksman Gallery	Free/Donations	Toilet Access	Fully Accessible
7	University College Cork	Free	Toilet Access	Fully Accessible
8	Crawford Art Gallery	Free	Toilet Access	Fully Accessible
9	Elizabeth Fort	Free/Paid Guided Tour	Toilet Access	Partially Wheelchair Accessible
10	The English Market	Free	Toilet Access	Partially Wheelchair Accessible
11	Nano Nagle Place	Free/Paid Museum Tour	Toilet Access	Fully Accessible
12	Shandon Tower & Bells	Church Free – Tower Climb Paid	No Toilet Access	Church Accessible only
13	The Butter Museum	Paid	Toilet Access	Fully Accessible
14	St. Fin Barre's Cathedral	Paid	No Toilet Access	Fully Accessible
15	St. Peter's Cork	Free	Toilet Access	Fully Accessible
16	Triskel Christchurch	Paid Events	Toilet Access	Fully Accessible
17	The Everyman Theatre	Paid Events	Toilet Access	Fully Accessible (Advise at Box Office)
18	The Cork Opera House	Paid Events	Toilet Access	Fully Accessible
19	Blarney Castle and Gardens	Paid	Toilet Access	Partially Wheelchair Accessible
20	Cork City Tours – Start / Finish	Paid	Toilet Access	Partially Wheelchair Accessible

- Visitor Information
- Parking
- Hospital
- General Post Office
- City Hall
- Library
- Police
- Fire Station
- Bus Station
- Train Station
- Airport
- Ferry
- Cork City Tours Hop-On-Hop-Off



# Things To Do in Cork County

## Visitor Information

Market Square, Youghal (year-round)  
 Jameson Heritage Centre, Midleton (Mon-Fri year-round)  
 Neptune Kayaks, Whitegate Road, Rostellan (seasonal)  
 Market House, Arch Building, Cobh (Mon-Fri year-round)  
 Ashe Quay, Fermoy (Mon-Fri year-round)  
 Main St. Kildorrery (Mon-Fri year-round)  
 Town Hall, Main St. Mallow (Mon-Fri year-round)  
 Patrick's Street, Cork City (Mon-Sat year-round)  
 Pier Road, Kinsale (Mon-Sat year-round)  
 The Bandon Craft Centre, 15/16 Bridge St., Bandon (Mon-Sat year-round)  
 The Town Hall, Macroom, Co. Cork (Mon-Fri year-round)  
 Ashe Street, Clonakilty (seasonal)  
 North Street, Skibbereen (seasonal)  
 Island Crafts & Information Centre, Baltimore Pier (seasonal)  
 Main Street, Schull (seasonal)  
 The Old Courthouse, The Square, Bantry (seasonal)  
 The Village, Glengarriff (seasonal)



No.	Attractions	Free/Paid	Toilet Access	Wheelchair Access
1	Youghal Clockgate Tower	Paid Tours	Toilet Access	No Wheelchair access
2	St Mary's Collegiate Church	Free (Paid tours can be arranged)	Toilet Access	Partially Wheelchair Accessible
3	Jameson Whiskey Distillery	Paid	Toilet Access	Fully Accessible
4	Titanic Experience	Paid	Toilet Access	Fully Accessible
5	Spike Island	Paid	Toilet Access	Partially Wheelchair Accessible
6	Cobh Heritage Centre	Paid	Toilet Access	Fully Accessible
7	Fota Wildlife Park	Paid	Toilet Access	Fully Accessible
8	Fota House & Gardens	Free	Toilet Access	Partially Accessible
9	Camden Fort Meagher	Paid	Toilet Access	Partially Accessible
10	Doneraile Wildlife Park	Free (Paid tours)	Toilet Access	Fully Accessible
11	Bridgetown Augustinian Priory	Free	Toilet Access	No Wheelchair access
12	The Donkey Sanctuary	Free/Donations	No Toilet Access	Partially Accessible
13	Zipit Forest Adventures	Paid	Toilet Access	Partially Accessible
14	Kinsale Museum	Free	No Toilet Access	No Wheelchair Access

No.	Attractions	Free/Paid	Toilet Access	Wheelchair Access
15	Charles Fort	Paid	No Toilet Access	Fully Accessible
16	Lusitania Old Head Signal Tower & Memorial Garden	Paid	Toilet Access	Partially Accessible
17	West Cork Model Railway Village	Paid	Toilet Access	Fully Accessible
18	Michael Collins House	Paid	Toilet Access	Fully Accessible
19	Skibbereen Heritage Centre	Paid	Toilet Access	Fully Accessible
20	St Finbarr's Oratory, Gougane Barra	Free	Toilet Access	Fully Accessible
21	Bantry House	Paid	Toilet Access	Partially Accessible
22	Garnish Island	Paid	Toilet Access	Partially Accessible
23	Mizen Head Signal Station & Visitor Centre	Paid	Toilet Access	Fully Accessible
24	Dursley Island & Cable Car	Paid	Toilet Access (at station)	Partially Accessible
25	The Toy Soldier Factory Visitor Centre	Paid classes	Toilet Access	Fully Accessible
26	Ballyhass Lakes	Paid activities	Toilet Access	Fully Accessible
27	Clonakilty Distillery	Paid	Toilet Access	Fully Accessible

# Arriving into Cork



## By Air:

Regarded as the international gateway to the South of Ireland, Cork Airport is uniquely positioned at the start of Ireland's Ancient East and the Wild Atlantic Way. It is the country's second busiest and best-connected international airport with connectivity to over 60 routes prior to Covid-19 restrictions.

Cork Airport is extremely well connected with the United Kingdom with flights landing in 12 airports across the country. Cork Airport also offers direct flights to and from most major European cities and not forgetting the option of stopover flights which further expands Cork's

connectivity with the rest of Europe and the world.

For more information about accessibility at Cork airport: [www.corkairport.com/at-the-airport/help-support](http://www.corkairport.com/at-the-airport/help-support)

Cork International Airport is located less than 10 minutes' drive from Cork City centre and is easily accessible with a good road network and regular bus and taxi services available outside the airport terminal building. A Car Hire service is also available at Cork International Airport. Choose from 6 different car hire companies; Avis, Budget/Payless, Enterprise, Europcar, Hertz or Sixt. You can also book your vehicle

prior to your arrival, simply visit: [www.corkairport.com/to-from-the-airport/book-a-hire-car](http://www.corkairport.com/to-from-the-airport/book-a-hire-car).

You also have the option of flying into Dublin, Shannon or even Kerry Airport. You can get from Dublin Airport to Cork City in just under 3 and a half hours via the M6 motorway. Equally the N8 will get you to Cork City from Shannon Airport in approximately 1 hour 45 mins. A short hour and thirty minute drive through the glossy green countryside will bring you from Kerry Airport into Cork City.

Please make sure to also check out the latest travel advice for visiting Ireland at: [www.dfa.ie/travel/travel-advice/](http://www.dfa.ie/travel/travel-advice/)



## By Road

Cork is connected to Ireland's capital city, Dublin, via the motorway and will see you travel between the two cities in just under 3 hours. You can also easily access Dublin Airport from the motorway without having to drive through the busy, bustling city centre of Dublin. Once you near the end of the motorway you will be directed by road signs (of which there are plenty so don't panic!) towards the M50 so you can continue on through to Dublin Airport which generally only adds an additional 25mins to your journey.

Flying into Shannon Airport? That's no problem! Your drive to Cork should take you little over 1hr 30mins along the N8 so you'll be with us in no time at all.

A new Disability Toll Exemption Scheme launched in February 2020 to centralise exemption across all Toll roads within Ireland. Disabled motorists driving adapted vehicles continue to be exempt on arrival at all Toll roads within Ireland. Visit [www.dtes.ie](http://www.dtes.ie) for further information.

Motorway service stations have designated parking and accessible toilet facilities. Assistance with petrol can be given by attendants. In the event of a breakdown or accident and an orange Emergency Roadside Telephone is not nearby, dial 999 on your mobile phone, or contact the Motorway Emergency Service at 0818-715-100 or [operator@nraits.ie](mailto:operator@nraits.ie).

Bus Éireann, the national public bus service, has a high quality (and affordable) bus network connecting the county with Dublin, Limerick, Galway and many more destinations. Buses usually operate from 6am until midnight. Bus Éireann are fully committed to becoming fully accessible. Currently, Commuter and Expressway services are operating at 78% wheelchair accessibility.

There are also a generous number of private bus companies that offer low-cost, express services from most major towns and cities across Ireland, including Dublin Airport, namely Air Coach ([www.aircoach.ie/](http://www.aircoach.ie/)), GoBus.ie ([www.gobus.ie](http://www.gobus.ie)) and City Link ([www.citylink.ie/](http://www.citylink.ie/)) and to name just a few.





## By Rail

If you want to put your feet up and do some window gazing at Cork's lush green countryside traveling by rail is the way to go. Cork City's Train Station (Kent Station) is a mere 5 minute walk from Parnell Place Bus Station. Operating since 1893, Kent Station in Cork City operates as a hub for intercity services to Dublin, Limerick, Waterford and Tralee. A typical train journey from Cork to Dublin's Heuston Station can take as little as 2hrs 15mins – depending on the time of travel.

Iarnród Éireann (Irish rail service) endeavours to offer all customers a hassle free service while

traveling on their rail services. Assistance will be given to customers to board the trains along with alight at arrival destination. Passengers needing assistance should contact Iarnród Éireann at least 24 hours in advance of their journey to ensure the best service is made available and arrive at the station 30 minutes prior to the departure of their train. Customers travelling with large amounts of luggage are advised to travel with a companion.

Arrangements can be made by calling Customer Contact Centre 1850 36 62 22 (outside Republic of

Ireland +353 1 8366222) Monday to Friday 07.00 hours - 19.00 hours and Saturday and Sunday 08.00 hours - 18.00 hours excluding Public Holidays.

For customers with mobility issues, ramps are made available when boarding and disembarking the train (in certain cases, 24 hours' notice must be given so that staff can be deployed to unstaffed stations to aid with these). Designated parking is given to those with mobility issues at all train stations and all stations provide access to at least one train platform.

## Getting around Cork



### By Bike:

Cycling is a great way to save money and keep fit. It's good for the environment and is often the fastest way to get around. TFI Bike Share allows you to rent bikes so you can easily and quickly get around the Cork City. There are over 30 bike dock locations in the city making this is the ideal way to get around and see all the sights. Bikes are available from 6am to midnight. Journeys of 30 minutes or less are free and visitors can sign up for a 3-day pass using a credit card. The TFI Bikes App is perfect for cycle adventures in the city on the TFI Bikes, with help on station locations, bike and stand availability & route planning. **Bike Share - Cork City:** [www.bikeshare.ie/cork](http://www.bikeshare.ie/cork). The Cork City Cycle Map is available **online**.

### By Bus:

Buses are a great way to travel especially on longer journeys. Bus Éireann operate a huge number of routes from Cork City centre to all parts of Cork including towns and villages on the Wild Atlantic Way and Ireland's Ancient East. Cork's main bus station is located at Parnell Place in the city centre, all intercity services to the county leave from here. All Bus Éireann City and Town services are fully accessible (designated wheelchair spaces/destination announcements/access ramps). For more information visit: [www.buseireann.ie](http://www.buseireann.ie). Cork City Tours also operates a Hop-On-Hop-Off sightseeing service around Cork City Centre with limited wheelchair access. Pre-booking is essential in order to ensure an accessible bus is available. More information is available at: [www.corkcitytours.com](http://www.corkcitytours.com)

### By Train:

If you want to put your feet up and do some window gazing at Cork's lush green countryside travelling by rail is the way to go. Cork's rail network in the east runs from the Titanic's last port of call in Cobh to Midleton (home of the famous Jameson Distillery). In the west it runs from Cork City to Mallow (Mallow Castle). For more information visit: [www.irishrail.ie](http://www.irishrail.ie)

### By Car:

If you want to have the freedom to not just see the main attractions but also get off the 'beaten track' and discover hidden gems, then some parts of Cork are only accessible by car or motorbike. Most international car hire companies operate in Cork. In order to rent a car in Ireland, you must present a valid driver's license and a credit card. Please note, we drive on the left-hand side!

There are also a number of taxi operators in Cork city that offer fully accessible taxis. One such company, ABC Taxis, also offer wheelchair accessible taxis which can be booked on 1800-855-688.

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# Leap Card



## What is a Leap Card?

A TFI Leap Card is a prepaid travel card that is the easiest way to pay your fare on public transport around Cork. It is valid on Cork City bus services (operated by Bus Éireann) as well as Cork commuter rail services on the Cork-Cobh and Cork-Midleton lines. It is more convenient because you don't have to carry cash or queue at ticket machines and it's cheaper because journeys cost up to 31% less than cash single tickets.

## How does it work?

Using your TFI Leap Card couldn't be easier. Buy a card, top it up with travel credit or a ticket and away you go. When taking the bus, just touch the card on the validator sensor when you get on, no need to touch it again once you get off.

There are 3 message options to choose from:

## Which cards where?

There are 7 different types of Leap Cards available. These include Adult, Adult Personalised, Child 5-15 years, Child 16-18 years, Young Adult 19-23 years, Student and Visitor. You can find out which one suits you best [here](#).

## Card refund and replacement

You must register your TFI Leap Card to request a refund or replacement card. You can [register now](#) to protect your card. For more information on card refunds and replacements you can visit the [TFI website](#).

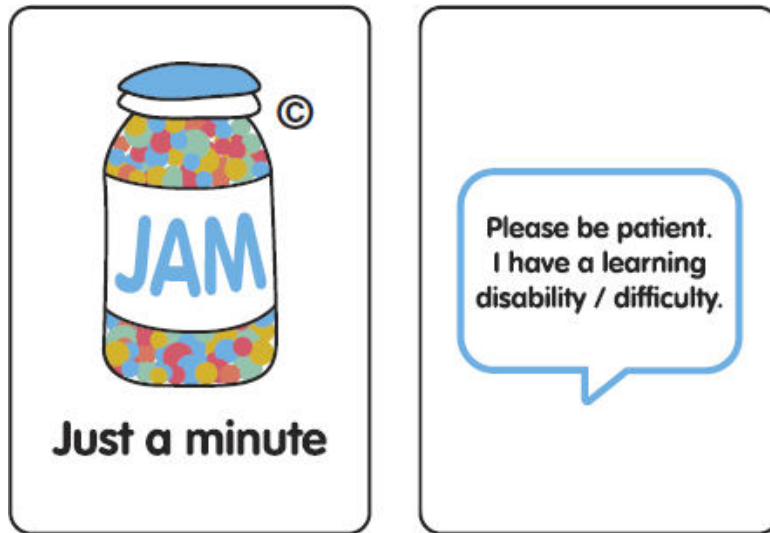
## Leap Card top-up

You can top up your Leap Card with travel credit or a ticket either from one of the [Leap Card agents](#) or use the Leap Top-Up app. Leap Top-Up is a free App for NFC enabled iPhone 7 and above and Android phones. It allows you to instantly Top-Up your TFI Leap Card, check your balance and buy tickets! Hold your TFI Leap Card to the back of your compatible smartphone to instantly check your balance, collect a pre-paid ticket, or top-up your TFI Leap Card – anytime, anywhere.





## JAM Card:



### What is JAM Card and who is it for?

The JAM Card allows people with a communication barrier tell others they need 'Just A Minute' discreetly and easily.

For those with a learning difficulty, autism or any condition where there can be a communication barrier, the JAM Card allows users to relay to others that they may need a little extra time in a simple, effective non-verbal manner. The JAM Card is useful when on public transport, in a retail or any other customer facing environment.

The JAM Card© was created by NOW Group, a social enterprise that supports people with learning difficulties and autism into jobs with a future and their service users told them that they would like a way to relay to people that they need a little extra time or patience. Find out more about NOW Group at [www.nowgroup.org](http://www.nowgroup.org) and JAM Card© at [www.jamcard.org](http://www.jamcard.org).

There are 3 message options to choose from:

- 1) Please be patient, I have autism
- 2) Please be patient, I have a learning disability/difficulty
- 3) Please be patient, I have a condition

### Where can I get one?

There are several different methods to get a JAM Card.

In Cork they can be collected from Kent Train Station and TFI Local Link offices in Bantry and Fermoy.

Or if you would prefer not to use the physical card, there is a JAM Card app available for Android and iOS. The app allows you to choose your message option, leave reviews and find other JAM friendly businesses.



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# Accessible Accommodation in Cork

## 5 Star Hotels:

**Hayfield Manor:** 2 accessible rooms. Perrott Avenue, College Road, Cork, T12 HT97

☎ 0214845900 🖨 <https://www.hayfieldmanor.ie/> ✉ [reservations@hayfieldmanor.ie](mailto:reservations@hayfieldmanor.ie)

**Castlemartyr Resort:** 6 accessible rooms. Grange, Castlemartyr, Co. Cork, P25 X300

☎ 0214219000 🖨 <https://www.castlemartyrresort.ie/> ✉ [reservations@castlemartyrresort.ie](mailto:reservations@castlemartyrresort.ie)

## 4 Star Hotels:

**The River Lee Hotel:** 5 accessible rooms. Western Road, Cork, T12 X2AH

☎ 021425700 🖨 <https://www.doylecollection.com/hotels/the-river-lee-hotel> ✉ [riverlee@doylecollection.com](mailto:riverlee@doylecollection.com)

**Trident Hotel Kinsale:** 1 accessible room. World's End, Kinsale, Co. Cork, P17 NT38

☎ 0214779300 🖨 <https://www.tridenthotel.com/> ✉ [info@tridenthotel.com](mailto:info@tridenthotel.com)

**Cork International Hotel:** 6 accessible rooms. Lehenagh More, Cork Airport Business Park, Co. Cork T12 H516

☎ 0214549800 🖨 <https://www.corkinternationalairport hotel.com/> ✉ [info@corkinternationalhotel.com](mailto:info@corkinternationalhotel.com)

**The Dean:** 6 accessible rooms. Horgan's Quay, Railway Street, Northern Quarter, Cork

☎ 0212341200 🖨 <https://thedean.ie/cork/> ✉ [corkinfo@thedean.ie](mailto:corkinfo@thedean.ie)

**The Maryborough Hotel & Spa:** 4 accessible rooms. Maryborough Hill, Douglas, Cork, T12 XR12

☎ 021 4365555 🖨 <https://www.maryborough.com/> ✉ [info@maryborough.ie](mailto:info@maryborough.ie)

**Clayton Hotel Cork City:** 5 accessible rooms. Lapp's Quay, Cork, T12 RD6E

☎ 0214224900 🖨 <https://www.claytonhotelcorkcity.com/> ✉ [res.corkcity@claytonhotels.com](mailto:res.corkcity@claytonhotels.com)

**Carrigaline Court Hotel:** 2 accessible rooms. Main Street, Carrigaline West, Carrigaline, Co. Cork, P43 RH21

☎ 0214852100 🖨 <https://www.carrigcourt.com/> ✉ [reception@carrigcourt.com](mailto:reception@carrigcourt.com)

**Celtic Ross Hotel:** 2 accessible rooms. Englishisland, Rosscarbery, Co. Cork, P85 WF86 #

☎ 0238848722 🖨 <https://www.celticrosshotel.com/> ✉ [info@celticross.com](mailto:info@celticross.com)

## 3 Star Hotels:

**Hotel Isaacs:** 2 accessible rooms. 48 MacCurtain Street, Cork, T23 F6EK

☎ 0214500011 🖨 <https://hotelisaacscork.com/> ✉ [info@hotelisaacscork.com](mailto:info@hotelisaacscork.com)

## Further Information



### Tourist Information Offices:

- 125 St. Patrick's Street, Cork City
- 25 Ashe St, Scartagh, Clonakilty, Cork
- Sleeven, Kinsale, Cork
- The Old Courthouse, The Square, Bantry (seasonal)
- Market House, Arch Building, Cobh (Mon-Fri year round)
- Ashe Quay, Fermoy (Mon-Fri year round)
- Town Hall, Main St. Mallow (Mon-Fri year round)
- Jameson Heritage Centre, Midleton (Mon-Fri year round)
- North Street, Skibbereen (seasonal)
- Market Square, Youghal (year round)

Other local tourist offices/information points are available on the information page on [purecork.ie/plan-your-trip/tips-info/tourist-information-offices](https://purecork.ie/plan-your-trip/tips-info/tourist-information-offices) .

### Cork FAQs:

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